

TOWN OF SHELLBROOK NEWSLETTER – SEPTEMBER 2013

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Phone Tree System

Due to the recent emergency shut off of water services to many areas of town, people quickly called into the office to find out the status on when they can expect their services to be back on. This creates a great deal of phone traffic for us while we are dealing with the situation. We ask again that you provide us with how you would like to be contacted by us when emergent situations occur within town.

Our notification system is now up and running, however, very few residents have provided us with the required information. **Please be aware, that you will not be notified if we do not know the best way to inform you.** This service will inform you of important events that may affect you, such as waterbreaks. An automated message by phone, text and/or email will be sent to you. Please contact the office by to ensure we the correct contact information for you.



Hydrology.nl. Groundwater Cartoons[Picture file]. Retrieved from <http://www.hydrology.nl/iahpublications/201-groundwater-cartoons.htm>

Garbage Pickup

Effective immediately, please ensure your garbage is out by 6:30am on Fridays or it will not be picked up. The garbage truck will no longer be returning the next week to pick up missed garbage.

Please ensure your bin is not overfilled (the lid must be closed) and the bin must be at least three feet away from your neighbor's bin or vehicles.



The Democratic Daily. (2010, March 12). Unreality 101[Picture file]. Retrieved from <http://thedemocraticdaily.com/2010/03/12/unreality-101/>

Utility Billing: Payments

Please make payments from an ATM or banking institution at least 7-10 days before the **last business day** of the month to allow adequate time for the bank to process and send us the information. Payments are only applied when they are received **in office**. Payments can also be made at the municipal office between 9 am - 4 pm at 71 Main Street by cash, cheque or debit. If that is inconvenient we have a drop off box located by the front door for after hour payments

which are entered in our system the next business day.

Utility Billing: Changes

Water/sewer bills are now going out monthly. Meters will be read quarterly commencing January 2014.

Additional meter reads can be accommodated at the owner's request for an additional \$25 fee + GST.

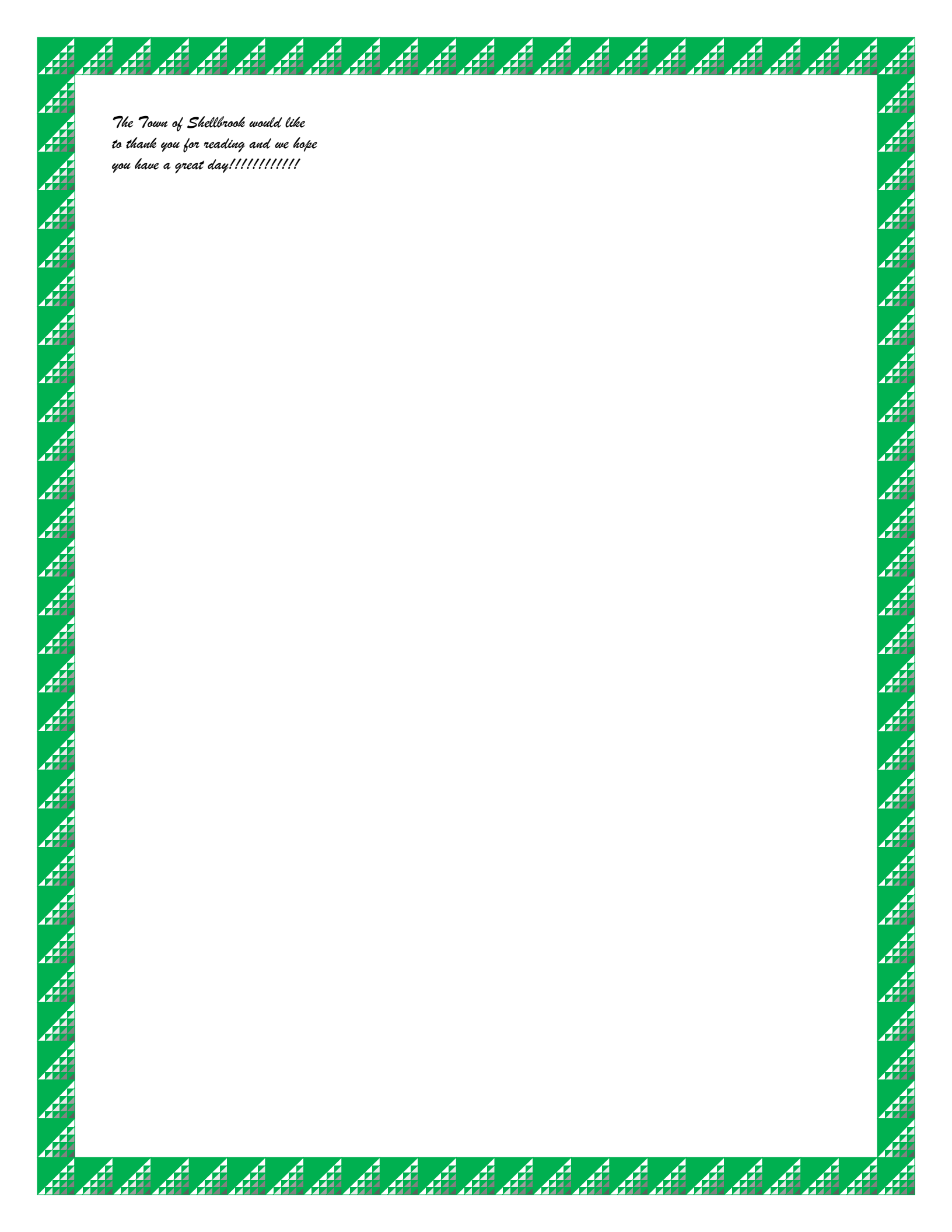
Compost

We will be picking up compostable bags once more during the week of November 4th through 8th. All compost must be in a compostable bags and clearly visible.

****Please refrain from dumping grass clippings in back alleys and open fields. This is a very attractive place for skunks and rodents (including rats) to nest for the winter****

Street Lights

Please report street light outages to SaskPower at 310-2220 or go online to https://secure.saskpower.com/customer_service/outages/report_street_lights.shtml

A decorative border surrounds the page, consisting of a repeating pattern of green and white triangles. The top and bottom borders are solid green with a white triangle pattern. The left and right borders are white with a green triangle pattern.

*The Town of Shellbrook would like
to thank you for reading and we hope
you have a great day!!!!!!!!!!!!*